

What's Happening.

April 2021



In this issue:

- Wirraway Homestead Acquisition
- Empowered to be our best
- Update from Graham Brown, CEO
- Business Development Capability Design Project Update
- Limestone Coast Schnitzel Fundraiser
- Adventure Plus! Holiday Program
- Mother's Day Hampers
- New Physiotherapy Clinic
- CBB Salary Packaging



Baptist Care SA expands adventure camping with the acquisition of Wirraway Homestead



Baptist Care SA and Wirraway Homestead are very pleased to announce that the Wirraway Homestead campsite will be joining Baptist Care SA's Adventure Pathways portfolio in May 2021.

This exciting outcome has been the result of many months of discussions and planning between Baptist Care SA and Wirraway Homestead.

Wirraway will 'join forces' with Baptist Care SA's Mylor Adventure Camp, Tumbelin, Tumbelin Farm, and Adventure Services programs. This will further strengthen Baptist Care SA's capacity for faith based camping ministry, enhanced leadership development and improved and expanded client outcomes.

It will also ensure that the next generation of young South Australians can have the same opportunity for life changing camping experiences that thousands of young people have already had at Wirraway over the past 45 years.

Wirraway Homestead will continue to deliver amazing camps and outdoor experiences up to and beyond the transition to Baptist Care SA. Any queries about this process should be addressed to Tobin Hanna
E: thanna@baptistcaresa.org.au.

We're excited about what the future holds for Wirraway as one of Baptist Care SA's Adventure Pathways, and the opportunities this will provide for young people in the years ahead.

Tobin Hanna
Senior Manager, Adventure

Empowered to be our best



I wonder if you have ever stopped to consider the relevancy of the ANZAC story to our work here at Baptist Care SA? No? Well, I'm not surprised. The link between the experience of warfare and working in community services is not exactly obvious, for all that it is significant.

Recently, I watched a documentary on the role of Australians in New Guinea and the sacrifices made by soldiers in places like the Kokoda trail and Bougainville. It talked about the sense of mateship and the way people went to extraordinary lengths and endured incredible hardships in caring for each other, often carrying wounded friends many miles over horrible terrain to get them aid. At the heart of the narrative, was the idea that the only way the soldiers could get through the difficulties they faced was together. By trusting that their mates had their back. This is one of the reasons that soldiers form such amazing bonds.

So here's the thing. It struck me that for many of our staff that's their situation too. While we are gratefully not experiencing the traumas of warfare, we do work with some clients who have some extraordinarily difficult behaviours, or are engaged in tackling really complex issues like poor mental health or homelessness. Often these behaviours and issues have their origin in the traumas of our clients' past and, while their trauma informs our practice, it does not prevent the things that clients sometimes say and do from wounding us.

It occurs to me that like the ANZACs, one of our most vital supports is our fellow staff. Like them, we need to be able to trust that our colleagues will support us in moments of crisis. In essence, that they have our back and will support us when the going gets tough.

Like the ANZACs, it is when we can rely like this on each other that not only do we provide the best quality care and support to clients, but we, as staff, are empowered to be our best.

Ian Warner
Staff Chaplain

Light shines in the Darkness



We did some amazing work together last year... and some of us are still recovering. Apart from the usual rigours of our dynamic organisation, there are a number of reason for that...

When speaking about the challenges of our current operating environment with our Integrated Leadership Team recently, I noted that the following factors are at work:

- We are emerging from under in the shadow of COVID-19... we achieved great things in the face of the pandemic, but it was draining
- We are living in the '**Age of Accountability**' which is placing an ever-increasing burden of compliance upon community organisations. The upside of this is that accountability demands attention to the pursuit of quality... but the downside is that it can also be exhausting at times!
- Our services are increasingly being required to demonstrate 'Outcomes' for the people we work with, not just 'Outputs'... it's a good and important change of focus, but it takes time to develop and implement the systems to streamline our data around this
- Sector Reform is relentless at the moment:
 - **National Disability Insurance Scheme** is continuing to evolve and we must be agile and adapt promptly
 - **Child Protection** service have been completely reshaped and re-contracted since October 2021
 - **Family Services** have been revamped and re-contracted in SA
 - **Homelessness Services** are in the midst of the most radical restructure seen in this State for over a decade.

In the face of such rapid and significant change, I want you all to know that:

- Your daily efforts to sustain our current services are much appreciated
- We recognise that all this change has, and still is, causing some anxiety in our staff teams and we appreciate your patience whilst we work through the changes
- The Executive and Management Team have been intensely activated and constantly engaged in scenario planning as we forge our own transition pathway toward greater clarity and new opportunities.

It is for times such as these that the bible reminds us that **"The light shines in the darkness and the darkness has never overcome it"** (John 1:5)

In this context, **I extend sincere thanks to you all for keeping the light of hope, care and encouragement shining brightly** for our clients and amongst each other. I am grateful for your continuing:

- Patience and perseverance
- Commitment to the provision of quality services to our clients (and to each other) every day
- Patience and resilience amid the anxiety that emerges from uncertainty
- Focus upon offering Transition Pathways from adversity toward opportunity to individuals, groups and communities that are vulnerable and need to know that someone cares.

Blessings and best wishes

Graham Brown
Chief Executive Officer

baptistcaresa.org.au

Adventure Plus! Holiday Program - Don't miss out, book now!

Keeping your children busy during school holidays doesn't need to be hard!

Our **Adventure Plus! Holiday Program** is designed to allow children to explore their world, connect with others and make the most of their school holiday break!

No two days are the same! Each day is a mixture of exciting aerial, team building and ground-based activities featuring nature walks, flying fox, ropes courses, bouldering shed and so much more.

- **Dates:** 20 to 23 April 2021
- **Location:** Mylor Adventure Camp
- **Cost per child per day:** \$65

All Baptist Care SA staff will receive a 10% discount on all bookings. Promo Code: **BCSASTAFF**.

For more information and to book visit - <https://baptistcaresa.org.au/adventure-plus-holiday-program>.

Help raise funds for Baptist Care SA's Limestone Coast Toy Run!

The Mt Gambier South Eastern Hotel is hosting a **Schnitzel Fundraiser** to support Baptist Care SA's **Limestone Coast Toy Run** which raises funds to purchase gifts for local families in need at Christmas.

\$5 from EVERY LARGE SCHNITZEL sold will be donated to Baptist Care SA!

We need your support! Come along to the South Eastern Hotel and buy a schnitzel for dinner.

- **When:** Tuesday 20 April 2021
- **Where:** 235 Commercial St E, Mount Gambier
- **T: (08) 8726 7700** to book

When booking, please mention you are attending the Toy Run fundraiser.

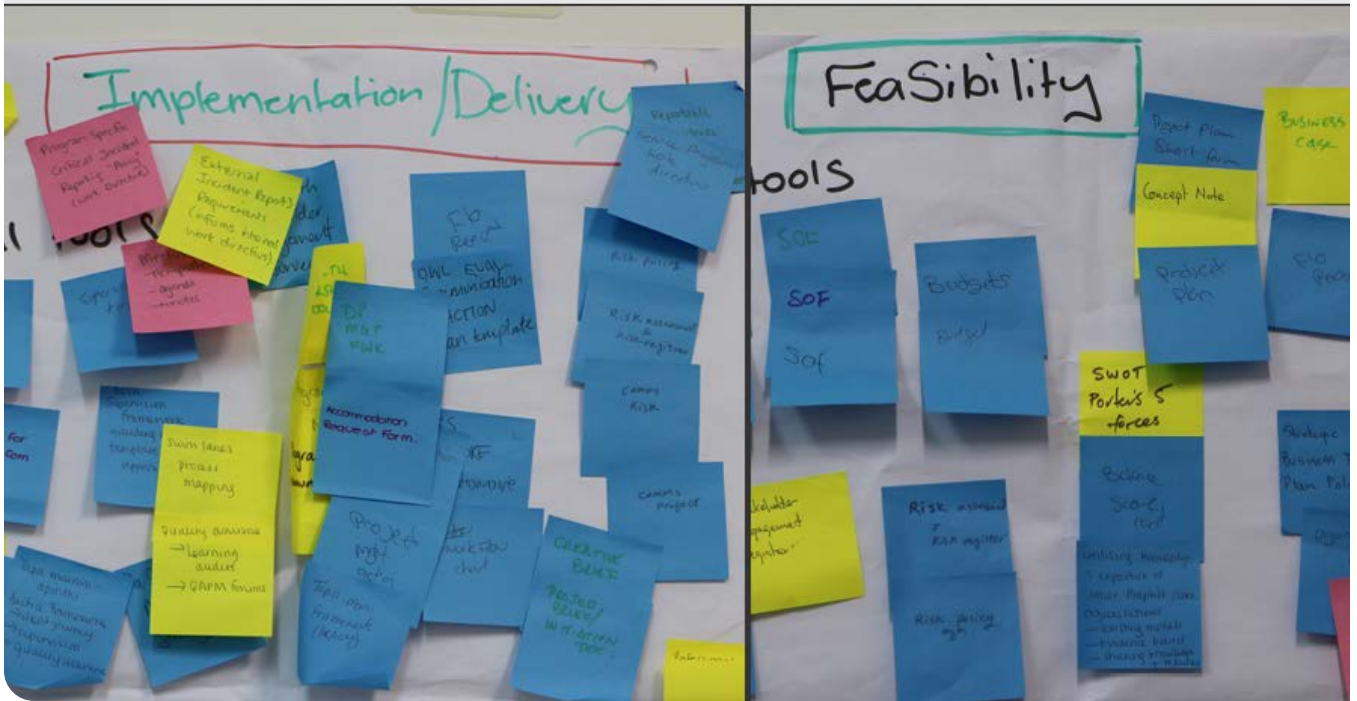
Thank you!

John Merrett
Area Manager, Limestone Coast

baptistcaresa.org.au



Baptist Care SA's Business Development Capability Design Project Update



Towards the creation of long-term, strategic, intentional and organisation-wide value from customers, markets, and relationships.

In an environment of diminishing government funding and the growth of sophisticated profit-for-purpose social ventures and business models, Baptist Care SA needs to become more commercially astute with sound strategies, systems and practices to sustainably achieve our mission over the long term.

In February, a mix of almost 20 members of staff involved in service design, delivery and support across Baptist Care SA came together to form a Working Group to drive the development of our Business Development Framework.

This followed a consultation in late 2020 that identified the need for tools and methods to approach business development more consistently across our organisation and ensure we are able to provide quality services that are designed to successfully meet the needs of our clients, partners and funders.

The Working Group will collaborate on the development of a strategic and integrated approach to the scoping, design and implementation of new services and the review of existing services. This approach will become the Baptist Care SA Business Development Framework.

The Project is split into stages and the Discovery Stage has just concluded. The group worked together to gain a deeper understanding of how Baptist Care SA approaches business development, our needs, challenges and opportunities. The next Stage will involve using this knowledge to develop a draft framework which the Working Group will then test across several different programs and capture the lessons learnt.

Our goal is to have the framework available more broadly across the organisation in early 2022! Watch this space!

Stella Taylor
Project Officer, Business Development

New Baptist Care SA and UniSA Physiotherapy Clinic now open

We're delighted to announce that we've recently partnered with University of South Australia to establish a Physiotherapy Clinic at our WestCare Centre.

The complimentary sessions are available to people in crisis and are being provided by professionally supervised final year physiotherapy students.

The clinic marks another step towards providing holistic services to people in need at one easily accessible location, and we're already seeing some wonderful results from this initiative!

Stef Tocci
Manager, Inner City and WestCare

This Mother's Day, thank Mum with a special Food4Futures Hamper!

Inspired by our love for our mothers, this hamper includes a selection of handpicked items that will make any Mum feel special.

Taste our special rocky road and all-time favourite Lemon Myrtle biscuits. Share a cup of spice chai latte. And of course, pamper your mother with our Lavender and Chamomile bath salt. All presented together in this beautiful hamper. **Happy Mother's Day!**

Contents include:

- 1 x Mother's Day Rocky Road
- 1 x Lemon Myrtle biscuits
- 1 x Apple Chutney
- 1 x Chai Latte mix
- 1 x Lavender and Chamomile bath salt mix
- 1 x Food 4 Futures Eco friendly reusable calico bag
- 1 x Food 4 Futures meal voucher

Each hamper sold helps support Food4Futures participants and gives disadvantaged members of our community a better future.

Order your hamper on
<http://www.food4futures.com.au>





Increase your take home pay with salary packaging

It's the start of the new fringe benefits tax year, so now is the perfect time to sign up for salary packaging with CBB!

What is salary packaging?

Salary packaging is the easiest way to increase your take home pay by 6-12% without working longer hours. As an ATO-approved tax incentive, salary packaging allows you to purchase goods and services with tax-free dollars.

How will salary packaging help me?

In a practical sense, salary packaging can help you manage your finances and open up a whole new world of savings. But don't just take our word for it: here are some quotes from CBB customers on how salary packaging helped them:

It means I can pay off my HECS debt faster so I can focus on saving for a house deposit sooner.

Salary packaging has made a huge difference, I pay extra on my mortgage each week, and I'm slowly getting on top of my credit card debts, which is a great help.

I don't have to worry about paying my rent as it's done automatically for me, which allows me to focus on other payments.

It's a great feeling to be able to pay the bills on time and still have money left over to save for something special.

Being able to use salary packaging to manage our mortgage has been extremely valuable, particularly this year during COVID when times have been financially tougher through a loss of income in the family.

What could I save?

Your exact additional take home pay will depend on your annual salary. The table demonstrates the annual and fortnightly benefits for a range of salaries.

If you're after a more precise estimate, try using our online [salary packaging calculator](#).

Sounds great! How do I start salary packaging?

All you need to do is [book your sign up appointment](#) and we'll help you to start boosting your take-home pay.

If you'd like to know more about CBB and the other benefits included when you salary package with us, please visit the [Baptist Care SA page on our website](#).

Annual salary	Annual benefit	Fortnightly benefit
\$25,000	\$1,512	\$58
\$30,000	\$2,842	\$109
\$40,000	\$3,691	\$142
\$50,000	\$4,014	\$154
\$60,000	\$5,364	\$206
\$65,000+	\$5,485	\$211



130 Rose Terrace
Wayville SA 5034

T **08 8273 7100**
enquiries@baptistcaresa.org.au