

Annual Report
2020/21



Walking Together on Transition Pathways





Baptist Care SA acknowledges the Traditional Owners of the land.

We recognise and respect their cultural heritage, beliefs, and deep connection and continued guardianship of these lands, sky and waters. We value the contributions of Elders past and present, we are committed to learning from those emerging.

The Bible says "let justice flow like water" (Amos 5:24) and we follow this example as we seek the justice of righting the wrongs of the past. We express our gratitude that we share this land today, our sorrow for the costs of that sharing and our hope that we can move to a place of justice and partnership, together.

Contents

Our Locations	2
Our Vision, Mission and Values	3
From our Chair	4
From our CEO	6
Tapa Marnirni-apinhi	8
Our Reconciliation Plan	10
Aboriginal Services	11
Adventure Pathways	12
Children, Youth and Families	16
Together with Our Churches	20
Disability Pathways	22
Pathways out of Homelessness	24
Chaplaincy	28
Our People	30
Our Community of Contributors	32
Our Funders	36
Our Accreditations	37
Financial Statements*	39

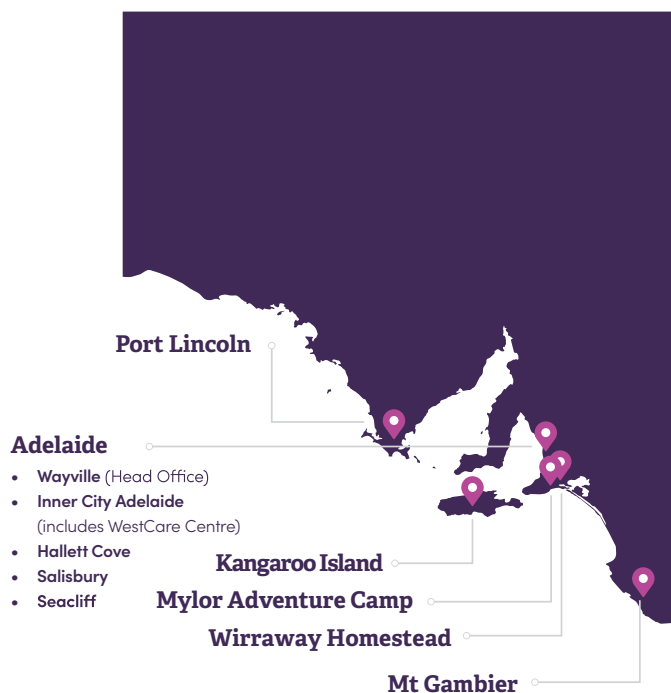
.....
All names of clients have
been changed in this publication
for privacy reasons.

*A full copy of our Financial
Statements may be obtained
on request from the CEO's office.

Our Values



Our Locations



Statement of Commitment:

All Baptist Care SA employees, volunteers and contractors are responsible for the care, safety and wellbeing of children and vulnerable young people in our care. We are all required to ensure we maintain professional transparency and accountability of our own behaviours and demonstrate awareness of and adherence to Baptist Care SA's Child safety policies and procedures, as well as to Australian Child Protection laws. We will actively seek to identify and prevent risks to children and young people by encouraging client feedback and responding as an upmost priority to any suspicions or reports of child abuse (physical, emotional or sexual), neglect, harm, exploitation or grooming. Through our values of integrity, compassion, empowerment and innovation, together we will ensure a safe environment for children and young people in our care in order for them to achieve their full potential.



About Baptist Care SA

At Baptist Care SA, we work collaboratively with South Australians from all walks of life who are doing it tough and support them to achieve their life goals.

We're committed to finding a way forward for everyone we serve.

Baptist Care SA provides

- out of home care
- disability care
- youth education, employment and training
- mental health and wellbeing services
- homelessness services
- Aboriginal services
- therapeutic support.

We've been working on the front line with South Australia's most vulnerable people for more than 100 years.

Beginning in 1913, Baptist Care SA has grown to more than 1000 staff and volunteers. We've developed a wealth of experience and knowledge that can inspire and motivate our clients to achieve their goals.

We understand that we are stronger together and we actively engage with other quality organisations to increase our capacity and capability.

Our Vision

Baptist Care SA, motivated by Christ's servant heart, aspires to be a leading, life-transforming organisation, founded in a faith community that is engaged in client focused care.

Our Mission

Baptist Care SA expresses God's love and compassion for people, especially those at risk or marginalised, by journeying with them toward the attainment of their full potential.

Our Purpose

Finding ways to make people's lives better.

From our Chair

As we look back on another year, I'm grateful for the resilience and strength that we continue to see reflected in our clients, staff and volunteers.



Julie Lawrie
Chair

We acknowledge the highs and lows of local and global impacts, knowing they are part of our Baptist Care SA story as we journey together with our community in South Australia.

A spotlight on a few notable achievements from this year:

- Internal changes in our service offerings across our Care Services, Homelessness programs, and new Community Connections Program led by state-wide sector reforms
- The development of strong partnerships under the Toward Home Alliance, to address secure, safe and affordable housing and prevent people from cycling in and out of homelessness
- Reconciliation Australia's endorsement of our new innovative Reconciliation Action Plan, and its ongoing implementation – demonstrating our ongoing commitment to developing and strengthening our relationship with Aboriginal people and communities
- The ongoing roll-out of stage three of our Strategic Plan, that is strengthening our organisational capacity for the coming decade, underpinned with a digital capability uplift.

This year, we farewelled Rev. Mike Mills from our Board – one who made a significant impact in building the connection between the Baptist Churches of SA and the work that Baptist Care SA does at a grass roots level. We welcomed the addition of Rev. Dr. Melinda Cousins and Derek Langman to the Board, and Amanda Baldwin as a Special Advisor to our Finance, Risk & Audit Committee.

During this year we have been working with our CEO, Graham Brown, to prepare for his transition at the end of 2021. We are deeply appreciative of Graham's leadership and dedicated service to our organisation and vulnerable people across South Australia and look forward to our next leader continuing this legacy.

We strive to walk alongside every individual we work with, on a journey of restorative hope and healing. We celebrate our team and partner organisations, as we build authentic relationships with clients to support people to face challenges and find a healthier future. As an organisation grounded in faith, we hope this gives you a glimpse of the character of Jesus Christ.

Thank you for your ongoing support of our vital work here in South Australia.

“

We strive to walk alongside every individual we work with, on a journey of restorative hope and healing.

”



Our Board



Christine Partington



Rev Dr Melinda Cousins



David Crinion



Andrew Earles



Rev Daniel Gardiner



Francis Hardy



Derek Langman



Allan Packer



Graham Brown

From our CEO

During this unprecedented year, being 'Alone Together' has been a strong theme that has challenged us all and highlighted the desperate needs of vulnerable groups and individuals around the world.



Graham Brown
Chief Executive Officer

Confronted by this crisis, with and on behalf of the Baptist Churches of SA, our dedicated and focused staff teams really 'stepped up' to face many and diverse challenges together and to creatively adapt our services to meet identified needs.

Whilst the global pandemic has impeded our progress in some areas of strategic endeavour, I am grateful for the determined efforts that our skilled Executive and Management teams have maintained in pursuit of leadership initiatives and management actions outlined in our **Strategic Horizons Plan** including:

- Embedding a robust Practice Framework Tapa Marnirni-apinthe (Creating Change) that articulates high standards for service quality and drives focus upon delivering outcomes for people
- Acquisition of Wirraway Homestead at Strathalbyn which adds horse riding to the suite of life-enriching and relationship-building experiences we can offer to children and young people
- Activation of a bold new 'Innovate' Reconciliation Action Plan
- Fostering cultural competencies and recognition of Aboriginal cultural authority amongst our clients and staff and through collaborative links with Aboriginal community-controlled organisations
- Establishment of creative and innovative new service models and approaches that are informed by 'lived experience' and designed to overcome social isolation and barriers to social and economic participation
- Development of a Housing Pathways Strategy that aims to increase access to safe appropriate and affordable places to call home for the vulnerable people that access our services including people living with disabilities
- Empowerment of staff through utilisation of e-training modules and professional development programs that equip and enable them to grasp exciting career advancement opportunities as the organisation grows
- Fostering missional relationships with Baptist churches through mutually beneficial 'Collaborative Community Projects' that are impacting the lives of children and families in local communities



Furthermore, following months of intensive inter-agency planning and co-design with five other quality organisations, Baptist Care SA has been delighted to be resoundingly endorsed by the SA Housing Authority as a foundation member of the innovative 'Toward Home Alliance' that is now providing integrated responses to homelessness in the Adelaide CBD, Hills and Southern metropolitan areas.

I extend sincere thanks to our generous donors and gratefully acknowledge the ongoing funding support of Federal, State and Local Governments. Our daily interactions demonstrate that when the skills of our dedicated staff are coupled with the courage of the people we seek to serve, life-changing opportunities emerge and improved life outcomes are achieved. Indeed, **Baptist Care SA's hundred years of community service has taught us that the more genuine care is expressed, the more hope is inspired and the more lives are transformed!**

Finally, as my tenure as CEO draws to a close at the end of 2021, I reflect that it has been my personal privilege to serve the South Australian community along with such a skilled and dedicated group of executives, managers, staff and volunteers. Inspired by the servant heart of Jesus Christ and with genuine gratitude, I express thanks to the Boards of both Baptist Care SA and the Baptist Care SA Foundation for their diligent, insightful and faithful governance.

Pictured above:

Wirraway Homestead and Baptist Care SA Board Members and staff celebrate together, May 2021

From left to right:

Tom Austin, Heather Kidd, Peter Branson, Janine Lenigas, Graham Brown, Frances Hardy, David Crinion, Nina Arnott, Jenny Jolley, Daniel Gardiner, Allan Packer, Graham Wade, Cameron Bryson, Matt Hawke, Andrew Hastie, Mark and Judy Thomas, Alistair Brown, Danielle Forsyth, Glenn Munyard, Julie Lawrie, Chris Partington, Tobin Hanna, Angela Jolley, Rebekah Hawke.

I pray that Baptist Care SA will continue to be richly blessed with opportunities to **walk alongside vulnerable and marginalised people as they forge their own unique 'Transition Pathways'** by making 'healthy choices easy choices'.

Tapa Marnirni-apintheta

Tapa Marnirni-apintheta (Creating Change) Our Practice Framework

The Tapa Marnirni-apintheta Practice Framework is being rolled out across the organisation using a staged approach. The initial focus of the implementation has been on Holistic and Client Centred practice and Trauma Informed practice.

Our promise to our clients and our communities is underpinned by our Core Practice Standards.

We understand our clients' **Needs and Strengths**

- We have listened, heard and understood our client's journey
- We have used our professional curiosity to gather the information that we require to be able to provide good quality care
- We know where they have been and we are clear about where they want to go
- We recognise their unique strengths
- We understand the impact of trauma on their lives.

We **Work With** our clients

- Establish trust that enables us to work alongside our clients, supporting them to find their own solutions
- We work at our client's pace and shape our intervention support with them, keeping accurate records
- We prioritise the building of relationships with clients and people important to them to build trust and connection.

We are working to clearly defined **Goals and Outcomes**

- We are clear about the focus of our work and how we will achieve the desired outcome with the client
- We are able to share the progress of work with clients and with others involved
- The goals and outcomes are:
 - S** – Specific
 - M** – Measurable
 - A** – Attainable
 - R** – Relevant
 - T** – Timely.

We are **Respectful** to everyone who we work with

- We are respectful of each individual's culture and diversity and demonstrate this through culturally responsive practice
- Our communication is respectful and professional to everyone who we come into contact with in our work
- We understand the impact of trauma and we show empathy, patience and genuine care.

We work in **Partnership** with others to achieve positive outcomes for our clients

- We recognise the importance of working as a team with our clients and their:
 - » Family networks
 - » Other organisations working collaboratively with our client
 - » Their wider networks and community, including their spiritual and cultural contexts

Our Practice Standards are an essential part of ensuring that our clients receive consistent support and care. They are the rules that describe the (minimum) service or practice that can be expected.

The Practice Standards have been developed in consultation with our staff, and are based on what works well. They are designed to guide our staff in their work and provide clarity about what good practice looks like.



Culturally responsive service delivery

Baptist Care SA has been working to develop a culturally responsive service delivery that supports the Tapa Marnirni-apinthe Practice Framework by defining and understanding cultural fitness. We aim to work holistically with a person-centred approach. The framework has been co-designed with Aboriginal people and communities working alongside Baptist Care SA staff.

Embedding culturally responsive service delivery models within the Tapa Marnirni-apinthe Practice Framework is a viable way to align our values and commitments to ensuring Closing the Gap outcomes are achieved.

In June 2021, Baptist Care SA invited four prominent Emerging Elders to participate in a Q&A Panel discussing topics including:

- Reconciliation
- Treaty
- Change the Date
- Closing the Gap
- Racism
- Culturally Responsive Service delivery.

“

To be part of anyone's life journey is humbling. It's a privilege to watch them grow and blossom into the best version of themselves they can be.

For me, a young white female, having the trust and respect of middle aged to elderly Aboriginal men (my clients) is an honour that I hold dear to my heart. Walking alongside them while they achieve the goals that they once thought were impossible, is a heart-warming and enriching experience that only comes with true understanding and knowledge of who they are – worthy and unique human beings.

”

Support worker, ENU Aboriginal and Torres Strait Islander Men's Accommodation Service

Pictured below:

The session was highly regarded and strengthened partnerships between Baptist Care (SA) and Aboriginal Communities.

From left to right:

Graham Brown, CEO; Deb Francis, Senior Advisor Aboriginal Services, Baptist Care SA; Dale Agius, Senior Manager, Aboriginal Practice and Partnerships Strategic Policy and Reform, DHS; Chrissy McKenzie BSW, Guardianship Senior Aboriginal Mental Health Clinician, Division of Child & Adolescent Mental Health Service (CAMHS); Christine Thyer, General Manager, SA Aboriginal Education and Training Consultative Council; Danielle James, Sergeant, Aboriginal Engagement and Policy Officer, South Australia Police, Kate McGarry, Executive Leader, Service Pathways.





Our Reconciliation Plan

“Padniadlu wadu: Let’s walk together in harmony”

Kurna Elder Uncle Lewis Yerloburka O’Brien

In early 2021, Baptist Care SA’s Reconciliation Action Plan was endorsed by Reconciliation Australia.

Inspired by the servant heart of Jesus Christ and in keeping with our core values, this Reconciliation Action Plan underpins Baptist Care SA’s commitment to seeing our employees, volunteers and students on placement walking alongside Aboriginal and Torres Strait Islander people and communities in harmony. We want a community that honours the cultures and heritage of Aboriginal and/or Torres Strait Islander peoples and works together to eradicate social injustice.

Our Reconciliation Plan can be viewed on our website at:
www.baptistcaresa.org.au/who-we-are/publications
or you are welcome to contact us on 08 8273 7100 and request a hard copy.



“

All this is from God, who reconciled us to Himself through Christ and gave us the ministry of reconciliation: that God was reconciling the world to Himself in Christ, not counting people’s sins against them. And He has committed to us the message of reconciliation.

”

2 Corinthians 5:18 – 19



RECONCILIATION
ACTION PLAN

INNOVATE



Aboriginal Services

Aboriginal Men's Accommodation Service

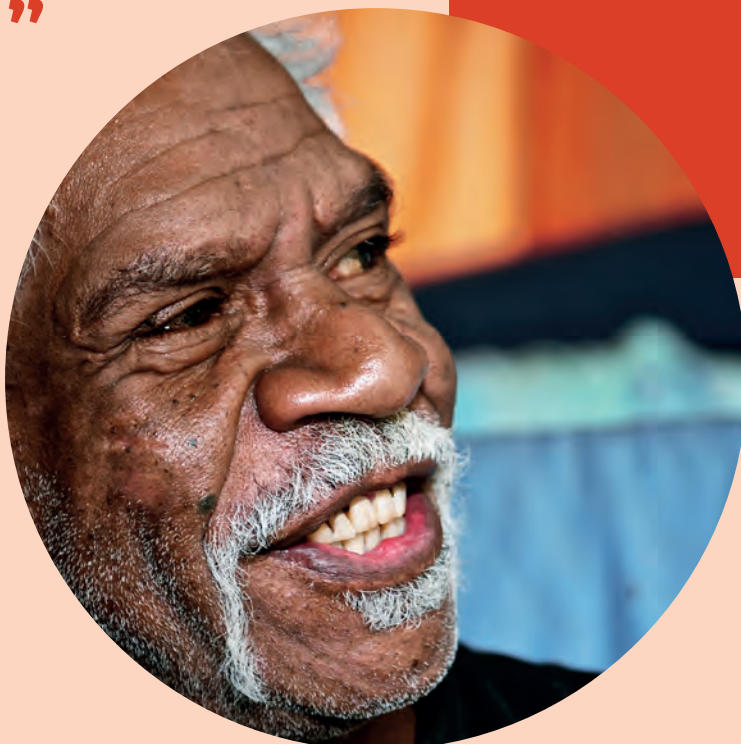
The Aboriginal Men's Accommodation Service provides supported accommodation to Aboriginal and Torres Strait Islander men who are homeless or have experienced chronic homelessness and have been assessed by the Exceptional Needs Unit to have high and complex needs. The program seeks to assist and support these men to maintain and develop their daily living and psychosocial skills particularly; communication, interpersonal, critical and creative thinking, decision making and problem-solving skills. With culturally responsive and person - centred practice, we endeavour to assist residents to improve their self-awareness, ability to cope with day to day and emotional stress so that they can improve their quality of life and return to some level of independent living.

Our program, affectionately known as Bowden Lodge, normally operates at 90% capacity housing 4 men with a hotbed on reserve for emergencies. From the onset of COVID 19 the program has operated at 100% having the ability and privilege to provide safe and secure housing for a fifth resident identified as being in immediate need.

“

It's been great staying here because we're like a family. And the workers have been really supportive in helping me maintain connection with my son.

”



Dirk's Journey

Dirk has been a resident of Bowden Lodge for almost four years. During this time, he has made great strides in his recovery and is currently exploring housing options. He will be the first member of the program to transition back into community to live independently.

Fast Facts

Deadly Pathways

75 students

Bowden Lodge

5 (capacity)

Elders Program

Social Support

(group) 51 hours*

Social Support

(individual)

1252 hours

Meals 1087

Transport 1532 hours

*significantly impacted by COVID-19 restrictions



baptist
care sa

Wirraway
Homestead



Adventure Pathways

Baptist Care SA expands adventure camping with the acquisition of Wirraway Homestead

In May 2021, Baptist Care SA acquired the Wirraway Homestead campsite at Strathalbyn.

The unique camping experiences offered by Wirraway expand the range of life-giving and relationship-building programs that we can offer to South Australia's children and young people. This builds upon the legacy of Wirraway, while further strengthening Baptist Care SA's capacity for faith based camping ministry, enhancing leadership development and improving client outcomes.

Baptist Care SA acknowledges the proud history, faithful heritage and contributions of many people throughout Wirraway's ministry, including Wirraway's faithful and benevolent founders. We're excited about what the future holds for Wirraway as one of Baptist Care SA's *Adventure Pathways*, and the opportunities this will provide for young people in the years ahead.





Mylor Adventure Camp

"Returning to Mylor Adventure Camp and debuting at Wirraway Homestead for our Baptist Easter Camp is a huge blessing to this ministry. Leaders and young people alike find genuine community and spiritual renewal which is only enhanced by these beautiful surroundings."

Mary Ackers

Youth Ministry Facilitator
Baptist Churches of
South Australia

Fast Facts

213 groups
18,263 bed nights
10,600 people
48,230 meals



Tumbelin: Drug and Alcohol

The Tumbelin Outreach program is an adventure therapy intervention for 13-18 year olds who are struggling with drugs or alcohol (AOD). Through experiential learning and a facilitated adventure program, young people are challenged to consider their AOD use and the impact it is having on their lives.

We are pleased to announce that the Country SA Primary Health Network (PHN) will continue to fund the Tumbelin program in the Barossa - Hills - Fleurieu (BHF) and the Riverland - Mallee - Coorong (RMC) regions this coming year, and in the Limestone Coast for another two years.

“

Tumbelin is an excellent Alcohol and Other Drug minimisation intervention program which has been highly engaging for our students.

Parents have reported that their children have become more open with them. We cannot recommend the Tumbelin program highly enough. It has created genuine positive change for our students.

”

Tumbelin Farm

The Tumbelin Farm program model is built around four program domains:

Home Life

The House Parent model provides a safe and welcoming environment with structured routines and rituals that develop healthy living skills.



Farm Life

Hands-on responsibilities in a working farm that require hard work and resilience, with long-term reward for effort.



Adventure Life

Camps and outdoor activities where clients can step out of their comfort zone to experience safe risk-taking and decision making with immediate feedback and consequences.



Learning Life

‘Head and heart work’ with our Counsellor and Case Manager to work through trauma, address the underlying factors in their AOD use and develop relapse prevention skills and strategies.



All this work happens in conjunction with each client’s ‘Community of Support’ (friends and family) through family group conferencing.





Lachie's Story

We're privileged to share with you the story of one of our Tumbelin Farm Alumni, Lachlan.

'Lachie' was a typical teenager, facing all the challenges of growing up, but along the way things took a dive and he became addicted to ICE.

As time progressed, his addiction took priority over everything in life and put a strain on his relationship with his family. After battling addiction for 8 years, Lachie was tired of hurting his family and wanted to put his life back together.

Tumbelin Farm helped Lachie begin his journey of change in 2018. The team worked with him to set SMART (Specific, Measurable, Achievable, Relevant, and Time-Bound) goals and build a relapse prevention plan to achieve lasting change.

“

Today, Lachie is in recovery and focusing on rebuilding relationships with his family.

”

Fast Facts

Tumbelin: Drug and Alcohol Outreach

- 167 participants
- 22 school-based workshops
- 625 at-risk students
- 33 'Summit Days'
- 33 Expeditions

Tumbelin Farm

- 20 young men since February 2020



Children, Youth and Families

Major reforms to give young people the 'care they deserve'

Baptist Care SA's Care Pathways services have seen dramatic changes over the past six months as a result of the Child Protections Systems Royal Commission.

Part of these changes involved the cessation of Short Term Care (STC) and the introduction of Placement and Support Packages (PaSP). STC provided 24/7 accommodation for children and young people 0-18 years old who were assessed by the Department of Child Protection (DCP) as being at risk and

were placed under Guardianship orders. The new model is designed to be more flexible, and prioritises identifying and responding to, each child's unique needs.

Baptist Care SA's PaSP service focuses on stabilising young people, providing them with a therapeutic environment where they feel safe, so that their needs can be accurately assessed within 90 days, before moving into their longer-term home.

Darcy's determination pays off

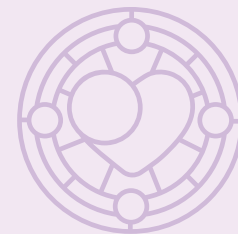
Darcy was removed from the care of his parents when he was nine years old. He returned to our care following an initial reunification attempt feeling abandoned and lacking control over his life. Due to traumatic experiences in his life, he became involved in some high risk behaviours at home and at school.

Our team in Mt Gambier worked with Darcy and a range of stakeholders to achieve a caring and supportive routine that worked with his strengths and capacity to achieve a period of stabilisation even within a short-term care model.

After further placements had offered Darcy steps to independence, he was referred to Baptist Care SA's Supported Independent Living Program (SILs). He began to make real progress, due to his own determination to succeed.

Darcy identified his own goals and learnt to manage his own finances, meeting his own needs and paying his rent. His home is clean and tidy. Recently, Darcy found employment as an apprentice. He's only missed one day due to sickness. Soon he will move into independent accommodation and stand on his own two feet. He has many opportunities in front of him as he steps into his future.





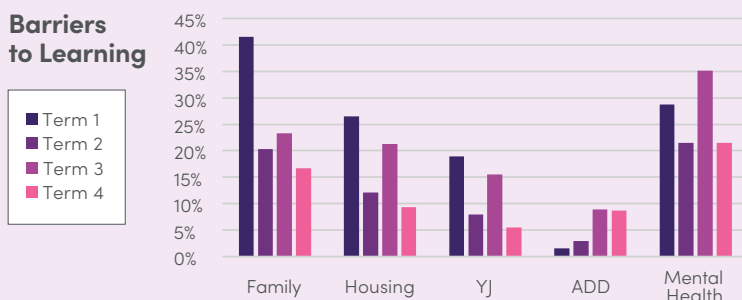
Addressing Family Issues as a Major Barrier to Learning

At the start of the year, 37% of young people in the FLO program identified family issues as their major barrier to learning.

In response, a new parent engagement model has been introduced. This is about empowering parents to be co-decision makers in the therapeutic design of the program. It gives parents/caregivers the opportunity to express their wishes for their child and to learn about the expectations of the program.

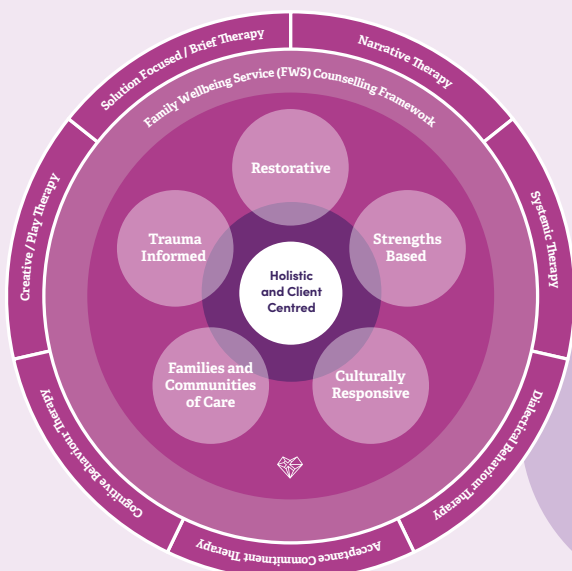
We stay in regular communication throughout their young person's time in FLO – working together with students and their parents and caregivers. As a result, family issues presented as a barrier to learning for 20% of young people after 6 months.

Barriers to Learning



Empowering our children and young people to thrive

Baptist Care SA's Family Wellbeing Services (FWS) work within a "Community of Care" model that helps to build individual and family capacity; creating a system of support that surrounds each client; offering the opportunity to learn, implement and maintain positive long-term change.



Going forward, our new five-year contract includes a focus on early intervention and prevention.

Fast Facts

Family Wellbeing Services

Adelaide

160 individuals (one on one counselling)

507 community clients (group work, parent education, workshops)

Salisbury

140 individuals (one on one counselling)

218 community clients (group work, parent education, workshops)

More than 72% of our clients reported increased benefits from counselling as they moved towards their goals.

Care Pathways

Hours of direct care to children and young people 430,457

(297,059 Alternative care/ 133,398 Residential Care and Supported Independent Living)

Transitioned into new programs 16 young people, including 3 sibling groups.

Successful transitions into long term care options/adulthood 16 young people

Number of homes/facilities providing care to young people 20 (100% increase from last year)

Mentoring Service referrals 13 (50% online)

Flexible Learning Options

On average, 444 students attended FLO each term in 2020/21

Unaccompanied Humanitarian Minors

2 young people supported.

Children, Youth and Families

Upskilling our staff to support young people with anxiety

Anxiety remains the highest health condition affecting our young people. Our FLO team has been working with our Family Wellbeing team to provide onsite counselling to increase the number of managed mental health conditions. They have also ensured that all staff members have successfully completed the Applied Suicide Intervention Skills Training (ASIST) to teach them how to recognise someone who may be at risk of suicide and work with this person to create a plan to support their immediate safety.



ASIST has provided me with a new outlook to manage and support a young person who is feeling suicidal.

The training also offers ways to engage with the community in a culturally sensitive and appropriate way.



Maurice, Deadly Pathways

Sisters embrace a happy future

When Chrystal (2) and Mandy (4)* received a Placement and Support Package (PaSP) with Baptist Care SA, both children presented with significant health care needs, developmental delays and missed milestones. They were timid and struggled with new faces and strange surroundings.

Fast forward to today (8 months later), and both girls are flourishing. They have built strong, positive bonds with their carers and with one another. Chrystal enjoys singing nursery rhymes, particularly 'twinkle twinkle little star' and can now recite the alphabet from start to finish. Mandy started Kindergarten six months ago. She has excelled in her learning and joyfully spends time with her new friends.

They've enjoyed many new experiences including going to the beach for the first time and finding out the ocean didn't need to be 'filled up like a bath tub'.

At the end of 2021, Chrystal will join her younger sibling in the care of her Aunt and Mandy will transition into the care of an amazing Youth Support Worker who is currently on her care team.



*names have been changed.



Community of Care enables Alex to connect, learn and grow

At age 14, Alex hadn't been to school for two years. Due to complex family issues, he presented as thin, unkempt and unable to communicate with his Case Manager. His mental health was low and his literacy and numeracy levels were unknown.

After 3 months of assertive outreach and communications with Child Protection, Alex was moved into the care of his maternal Grandmother. This was a pivotal point in his engagement.

Baptist Care SA staff were able to form a strong relationship with both Grandma and Alex. Support was provided with legal matters, food parcels, access to medical systems and education. Alex's Grandma supported him to get medical treatment and counselling.

Alex engaged well in FLO services enrolling in an online literacy program, attending weekly engagement programs and undertaking accredited short courses to give him a pathway back to full time school.

He was passionate about motor cross, mechanics and any hands-on trades. Alex's Case Manager worked with him to gain an enrolment in a Certificate III in Carpentry and Cert I in Automotive Servicing. He completed a work placement as a diesel mechanic at a local transport company.

Following a successful three-month employment program, Alex has gained a full-time apprenticeship.

After 3 years of FLO with Baptist Care SA, Alex will exit the program in December with a school-based apprenticeship and ongoing employment. He has not only achieved employment outcomes, but also grown his social and work skills.

Well done Alex!

“

After 3 years of FLO with Baptist Care SA, Alex will exit the program in December with a school-based apprenticeship and ongoing employment.

”



Together with our churches

Journeying Together in Mission

Baptist Care SA's Church Pathways Team continues to work with churches as restrictions allow. In 2021 we delivered five interactive workshops attended by 83 people.

Topics covered include:

'My Choices' – End of life preparation

'One another care'

'Moving from a social to pastoral conversation'

'Prevention and support of victims of domestic violence'.



One Another Care has four sessions to equip people with the knowledge, skills and confidence to support a person living with trauma, injury, illness, abuse and/or disability.

Launch of Community Learning Hub

The Church Pathways Team has intentionally moved their equipping focus to the online environment via Baptist Care SA's Community Learning Hub. A free, six lesson course titled 'Be Care' aiming to upskill and equip health and pastoral care ministry workers within our churches is currently available. Several other short courses will be added to the Community Learning Hub shortly.

How can we 'be care' in our community in these 'unprecedented times'? Our online 'Be Care' workshop shows us how we can add a health dimension to pastoral care, to take a proactive whole-of-life approach that promotes health and wellbeing of individuals, families and our community.

beCare
compassion . belonging . wellbeing

Disability Inclusion Network of South Australia – Connections without limits

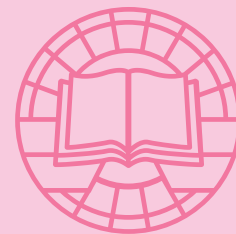
Baptist Care SA's Church Pathways team were instrumental in the establishment of Disability Inclusion Network of South Australia' where representatives from our churches meet to share resources and ideas to provide welcome and inclusion for people with disabilities

This network has three objectives:

1. To provide forums for people with disability and their carers to have their voice heard regarding disability inclusion within churches and the community
2. To promote the disability-friendly activities of churches
3. To facilitate the commencement of specific lived experience support groups for people with disability and/or their carers across churches in a region.

If you are interested in knowing more or helping us meet those goals, you are very welcome to join us. Contact: disabilityinclusionnetworksa@gmail.com for more information.

DiNSA
DISABILITY INCLUSION NETWORK SOUTH AUSTRALIA
Creating a Welcoming Church



Belonging Together on Earth

As part of Baptist Care SA Month in August 2020, the team provided a comprehensive series of study resources including videos on biblical justice using five disadvantaged groups that Baptist Care SA works with as opportunities for community engagement.

These groups included people experiencing homelessness, mental health, disabilities, refugee and asylum seekers and prisoners.



Collaborative Community Projects (CCP)

Baptist Care SA partners with local Baptist churches to engage meaningfully with the most vulnerable members of their communities through our Collaborative Community Projects (CCP) fund.

CCP funding exists to facilitate partnerships between Baptist Care SA and local Baptist churches to support the delivery of a broad range of community-informed, collaborative and sustainable community projects.



Enfield Baptist Church's English as a Second Language classes support 4 – 6 students weekly to strengthen their English skills and community connections.

The CCP is now in its fourth round and connection and interest with CCP has been gaining momentum with an increased number of churches expressing interest in participating.

In the most recent round, funding has been approved for the following:

- Holdfast Baptist Church
Holdfast Hub Men's Shed – 3 years
- Christies Beach Baptist Church
the SAFE Centre, initial one year pilot
- Ingle Farm Baptist Church
Ingle Farm Community Support Centre (including COACH) – 2 years
- Grange Baptist Church
Kids COACH – 2 years
- Clovercrest Baptist Church
Family COACH – 2 years.

We are delighted that the Kids COACH program run by Clovercrest Baptist Church has become sustainable and is continuing independent of CCP funding.



We gratefully acknowledge the support of the Baptist Care SA Foundation without which the Collaborative Community Projects would not be possible.

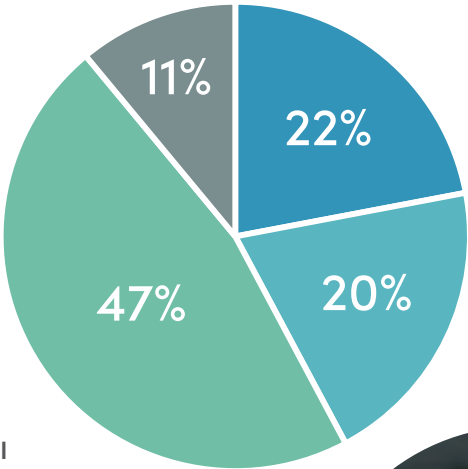
Disability Pathways

Current Clients by Service Offering

Baptist Care SA works with clients to offer support in their daily life, assistance to join in with the community, help in building positive relationships and improving health and wellbeing.

- Allied Health
- Community Supports
- Support Coordination
- Supported Independent Living

Baptist Care SA's new **Service Delivery Model** was introduced as part of our commitment to best-practice supports. It positions our clients at the centre of their supports and aims to improve their quality of life.



Fast Facts

189 Clients
361 Services provided

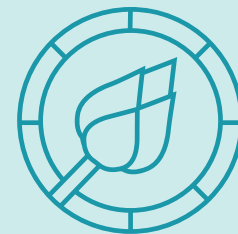


“ I really like the fact that I’m working with clients that were with us from the start.

They are still with us and I have witnessed their development over time. I’m very thankful to be working for a leading organisation.

” **Rasa**, Manager – Service Delivery, Disability Pathways





Jonah's Story

A Great Match

When visiting, Jonah is a little shy at first, but he opens up quite quickly. When asked what sort of activities he enjoys doing with Will, his support worker, his eyes light up. 'We go for walks, we watch videos and go to skate parks, and I like showing him my guitar.'

We ask if he'll show us his guitar and with some gentle encouragement from Will, Jonah disappears to his room and returns with a classical guitar. He makes himself comfortable on the couch and confidently performs a song he wrote himself. He displays songwriting talent and a voice far beyond his years.

Mum Tegan is obviously very proud of her son and values the connection between Jonah and Will.

Will is also mentoring Jonah to build his independence with activities such as walking to school and expanding his friendship group.

“

I think Baptist Care SA had a really good sense of matching up the right person with Jonah.

We just feel that with Will, it's been effortless.
The first time he came in, they established a rapport.

”



Disability Pathways Client Survey

Our clients' experience is important to us. In April, we implemented a client survey asking clients and guardians about their experience with us so far. Responses will be used to improve our services where required.

Key finding

- **Our supports** – Over 90% of respondents identified as being either Very happy (48%) or Happy (43%)
- **Communication about our supports** – Nearly 80% of respondents identified as being either Very happy (43%) or Happy (33%)
- **The best thing about Baptist Care SA:**
 - “Baptist Care SA helps me to achieve my NDIS goals” (26%)
 - “I feel safe, valued and supported with Baptist Care SA” and “Baptist Care SA listens to me” (21% equally)
- **How Baptist Care SA listens to me:**
 - All respondents felt that Baptist Care SA listens to them:
 - “Always” (58%)
 - “Most Times” (42%).

Pathways out of Homelessness

Art on the Wing - Laura's story

Laura is a Luritja woman who joined the Art on the Wing program four years ago when she was living rough in the Adelaide parklands.

She rekindled her art making and was able to sell some of her work for income to buy food and keep herself going. She then spent a year or so back on country through the first wave of COVID-19, but continued to sell some artworks in Adelaide. She was feeling strong, sober and connected. She returned to Adelaide in early 2021 with plans to paint and sell more works, and hopefully then return to the Northern Territory to study and give back to her communities.

Her plans in Adelaide have not worked out so well. Laura's ongoing connection to the Art on the Wing program is a positive thread in her life that produces income and helps her to survive, even in the midst of her difficulties.



We really couldn't do it without you

A special thank you to our Flinders University Social Work Students

Without the dedication and support we received from our Flinders University social work students who stepped up to assist at our Community Food Hub and in the WestCare Centre when COVID-19 restrictions precluded our volunteers from their usual roles, we would have found it extremely difficult to maintain these crucial services.

“

We are extremely grateful to these young people for their support and hard work.

”



Rough Sleep out inspires action

In September 2020, 40 young people from Encounter Lutheran College braved the cold on a Rough Sleep Out at our Inner City site. Sleeping safely in the WestCare Centre courtyard and participating in a range of empathy-building activities, students provided the following feedback:

83.5% Awareness in homelessness increased

84.8% Hearing from someone with lived experience of homelessness enabled me to connect with this important issue

74% I was inspired to learn more and help eradicate homelessness



Fast Facts

Community Food Hub

13,097 customers
18 Volunteers
13,537kg fruit and vegetables
7,113 loaves of bread

Art on the Wing

Community arts workshops 25
Workshop participants 100
Participants mentored 6
Participants completed further training or gained employment 12
Participants co-contribute to projects 44
Local community members involved 29

WestCare Centre

Free meals 33,967 (9,429 breakfasts)
Non-ER food parcels 733
Christmas Lunch 120
Christmas Toys 240
Sleeping bags 500+
Blankets 600+

Code Red/Blue

Events 8
Number of overnight stays 134

Emergency Relief and Financial Assistance

Food Hub Vouchers

Single 1,662
Family 322

Food Parcels

Single 1445
Family 525
Bus Tickets 859
PBS Prescriptions 340

Inner Southern Youth Homelessness Support Services

Bed nights 4,283
Clients supported with case management 170

Urban Education

Fee paying students 779

Urban Learning Community

Participants during the year 4

Pathways out of Homelessness

Maddie faces her demons and finds home

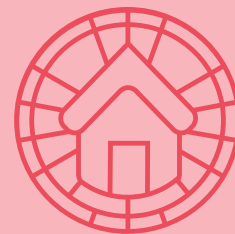
Homeless after a family breakdown, Maddie came to Baptist Care SA's youth shelter in 2020. She felt completely hopeless and could see no future for herself – she attempted suicide on a regular basis and was at rock bottom with her mental health.

Despite everything, Maddie had great independent living skills and wanted to stand on her own two feet and have a home of her own. If she could keep herself safe, having her own unit could be an option. Changes were made to her Care Plan and with a strengths-based approach to achieving

positive outcomes, progress started to be made. Over a six-month period, Maddie worked hard on her mental health and engaged with her support team.

Maddie no longer tries to harm herself. Since moving into her own unit, she has stayed safe and maintained a good level of mental health. She has full time work and continues to engage with her Baptist Care SA Case Manager and other supports.





Paying it Forward

During the height of last year's COVID-19 pandemic, record numbers of people sought help to feed themselves and their families. Baptist Care SA's emergency relief program experienced a 700% increase in demand.

Many of those waiting to shop at the Food Hub when COVID-19 restrictions were biting hard were frightened international students separated from the support of family and friends, and struggling to pay their bills and rent.

Rhicha was one such student. In an unfamiliar place, far from her support networks, she quickly became isolated as classes closed and her study moved online.

Richa told us that the support she received helped relieve some of the stress and

anxiety she was experiencing. It wasn't just about being provided with a few household staples, it was also a friendly face and a chat which meant a lot to her in an unfamiliar city.

When restrictions eased, Richa offered her services as a volunteer to the Community Food Hub which had helped her out in tough times. And she wasn't alone. Another 20 international students, joined Rhicha stacking shelves, working the checkout and helping clients with their shopping.

“

I'm volunteering one day a week and have found it extremely rewarding to help clients of the Community Food Hub who range from families, pensioners and students, and many people who are experiencing homelessness.

”



Baptist Care SA's WestCare Centre services are made possible by funding support from the Baptist Care SA Foundation, together with our loyal donors.

Chaplaincy

Stepping up

The last year has been extraordinary. From the perspective of chaplaincy, the advent of COVID-19 has seen our Baptist Care SA Chaplains step up to the task of providing spiritual care in this complex environment.

Our **Staff Chaplain Ian Warner** played a key role in the support of staff as they coped with the rigours of lock downs and the challenges of delivering support to our vulnerable clients in this context. Ian saw an over 50% increase in the use of Chaplaincy across the entire year as staff utilised it to explore the big questions of purpose and hope that COVID-19 raised.

Our **Hospital Chaplain Paul Tyler** played a key role at the Royal Adelaide Hospital (RAH) as part of a four-person team that cared for the staff, patients and their families in SA's primary COVID-19 hospital.

Finally, our **Prison Chaplain Richard Hawke** carried the load of caring for the inmates of the Adelaide Remand Centre. He was the only Chaplain providing this vital ongoing care during the toughest of the prison restrictions. In addition, Richard tackled the challenges of supporting ex-offenders on release through the Breaking Free program.



Easter message brings hope to inmates in Adelaide Remand Centre

Over the Easter weekend the chapel service at the Adelaide Remand Centre (ARC) was once again well attended. The men heard that Mary Magdalene had been the first person to discover Jesus's empty tomb. They were astonished to learn that she had been a prostitute.

The following week one of the inmates who had been at the service asked our Chaplain Richard if he could have a chat.

He said he was so grateful for the chapel service. He shared that his partner is a prostitute and that it breaks his heart that she should be living that lifestyle while he is in prison. He was incredibly touched by the story of Mary and had been thinking about it ever since.

Without any further encouragement, he said he wanted God in his life and he wanted God to touch his partner.

Today, he is absolutely committed to change and wants to come on to Baptist Care SA's Breaking Free post release support program.

2 Corinthians 5:17 *Therefore, if anyone is in Christ, he is a new creation. The old has passed away; behold the new has come.*



Baptist Care SA Chaplaincy Services are made possible by funding support from the Baptist Care SA Foundation.



Our People

Growing our Student Placement Program

In 2021, supported by generous funding from Flinders University, Baptist Care SA was able to employ an Onsite Social Work Supervisor. This enabled us to grow our Student Placement Program across Baptist Care SA including our Inner City Site and Services.

"In terms of my learning, this placement with Baptist Care SA was significant in many ways. Being able to apply knowledge to practice, having time and space with clients to develop rapport, connection, and support, being offered the opportunity to interact with Aboriginal and Torres Strait Islander clients (Our First Nation People).

It is a challenging placement for students and my onsite social work supervisor, Jo, was responsive and a tremendous support in terms of my learning. All the staff were friendly and understanding and aware that I was there to learn and develop as a social work student.

“

Thank you for the opportunity – I loved it so much I am happily coming back as a volunteer.

”

Aaron, Master of Social Work
Flinders University
Semester 1, 2021

Fast Facts

1035 paid staff

53 volunteers

54 tertiary students and 11 TAFE SA students completed placements through our Inner City, Flexible Learning Options (FLO) and Unaccompanied Humanitarian Minors (UHM) programs

96 Care Pathways staff accessed additional Certificate IV qualifications through a partnership with ETEA

Pictured below:

Volunteers are an essential part of Baptist Care SA. On Thursday 20 May we celebrated this vital contribution over Morning Tea with some of our valued volunteers. Thank you everyone!

From left to right:

Peter, Vy, David, Yuqi, Melani, Edwin, Mark, Rosalie, Hamid, Zhenyu, Gillian, Eddie and Jose with Graham Brown and Baptist Care SA staff.



Our People

Boosting our organisational capacity to serve the Aboriginal community

Baptist Care SA's aims to mobilise and enable its staff team to assist those we serve to overcome social and economic disadvantage. During the year, two key appointments were made which significantly increase our capacity to do this:

Senior Advisor Aboriginal Services – Deb Francis

Deb works with Senior Managers to develop culturally appropriate services and a culturally safe environment for all staff. The role includes responsibility for the Aboriginal Talent, Development. Her role includes strengthening and building partnerships with Aboriginal Community Controlled organisations (ACCOS).

Deb previously worked in our Disability Pathways' Able and Deadly program. She has been instrumental in developing the Marni-Padni – Pukulpay anama, Journey safe, Safe journey pilot program for Aboriginal women and children experiencing or vulnerable to family, domestic and/or sexual violence.

Aboriginal Workforce Business Partner – Sally Marsh

Sally's role plays a critical role in the delivery of our Strategic Horizons goal to "attract, develop and grow the Aboriginal community services workforce in a culturally safe and supportive environment".

As such, her role includes responsibility for the Aboriginal Talent, Development and Retention Strategy.

Sally comes to us with a wealth of lived experience as an Adnyamathanha woman from the Northern Flinders Ranges of South Australia, who grew up on country.

She is responsible for collaborating with internal and external stakeholders to ensure we deliver all initiatives, programs, products and services in a way that meet the needs of our Aboriginal workforce and fulfils our Reconciliation Action Plan.



Empowering teams in times of change

One of the key goals outlined in our Strategic Horizons plan includes to 'mobilise, empower and enable people to assist those we serve to overcome social and economic disadvantage'. This includes attracting, developing and retaining people who are inspired and committed to strengthening lives and communities.

The past year has provided excellent opportunities for career advancement and professional growth across our organisation.



Alex Bevan

"Over the past six months I've really benefited from attending the workshops that were run for our Care Pathways Team, which focused on developing the skills you need to be a good leader."

In 2013 Alex commenced working as a casual child and youth support worker, across the (former) Short Term Care, Semi-Independent Living Service, Residential Care and Disability Pathways programs. He later worked as the Senior Support Worker for Care Operations, before assuming the role of Team Leader for Alternative Care.

Following the replacement of Short Term Care with the new Personal Support Packages (PaSP) program, Alex successfully applied for the role of PaSP Team Leader.



Rebecca Francis

"I've felt incredibly supported to fulfil my passion for clients and guests to experience purposeful camping. I really feel I'm in the right place."

Rebecca began her career with Baptist Care SA as the Administrative Officer at the Mylor Adventure Camp, before assuming the role of Bookings Coordinator. In 2019, Rebecca was awarded a scholarship from Baptist Care SA to complete the Proteus Leadership Course.

As part of the recent restructure of the Adventure Pathways portfolio, Rebecca successfully applied for the new role of Team Leader, Business Support Unit, where she supports each program within Adventure Pathways including: Wirraway Homestead, Tumbelin, Tumbelin Farm, Adventure Services and the Mylor Adventure Camp.



Maddie Keatley

"The values of the organisation closely align with my personal values. I really believe in the work we're doing and feel privileged to be a part of a team assisting vulnerable people in our community."

In 2016 Maddie assumed her role as a casual child and youth support worker, caring for young people under the Guardianship of the Minister within our Residential Care program. She then successfully applied for the role of Flexible Learning Options (FLO) Case Manager, before advancing to the role of FLO Team Leader, South West and Adelaide Hills Region.

In June 2021, Maddie won the role of Program Manager in Baptist Care SA's new Community Connections program. Funded by the Department of Human Services, the program supports adults who are isolated and ineligible for assistance through the National Disability Insurance Scheme (NDIS).



Matteo Panizon

"I'm really grateful that I've had so many learning and training opportunities along the way, to be able to go from a volunteer to where I am today."

Matteo joined Baptist Care SA in 2017 as a volunteer in our Emergency Relief and Elders Programs, before working as a Case Manager in the former Eastern Adelaide Aboriginal Specific Homelessness Service (EAASHS). With the closure of EAASHS, Matteo successfully applied for the role of Intake Data and Assessment Officer in the Community Connections program.

The commitment of these individuals to strengthening lives and communities is to be commended, and we look forward to building a more skilled and agile workforce together as Baptist Care SA continues to grow.

Our Community of Contributors

Together, we are changing lives!

Our heartfelt thanks to all of the individuals, community groups and businesses who have generously supported our work with South Australians doing it tough. Together, we are changing lives!

\$368,842 to support the work of our WestCare Centre

\$277,600 to support the redevelopment of the Inner City site including the WestCare Centre

424 gifts in kind (food, blankets, toys, toiletries, towels, socks, thongs, mugs, sleeping bags, beanies and more)

\$7,410 to ensure every child known to our services received a Christmas gift

\$7,000 Gifts in Wills

\$16,251 to help us support children in our Unaccompanied Humanitarian Minors Program with educational and independent living opportunities.

\$7,750 given to support our pastoral care work with at risk and homeless South Australians

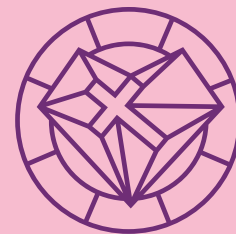
Why we support the work of Baptist Care SA - words from some of our wonderful donors

"I had the opportunity to witness firsthand the amazing work that goes on at Westcare. Through the wonderful compassion that is shown by the staff, so many people are being cared for in such practical ways. Our company has found itself in a privileged position and so we were really wanting this year to give back to our community. We feel privileged to partner Baptist Care SA..... and I would have no hesitation encouraging others to do similarly".

Paul Stallan CEO
APEX Energy

"As a volunteer at the Westcare Centre, I know first-hand about the great work you do and the many people you help. The fact that every staff member and Manager cares so much about the clients and truly wants to make their lives better".

"I gave my first donation because I wanted to help a homeless man living in my street, but I didn't feel equipped to do so myself. So, I thought I would financially support an organisation that is equipped to help people just like him".



Temple Paralowie Food Drive

The students at Temple Christian College, Paralowie, once again ran a Food drive to support our hungry WestCare clients. They gave us 1100 cans and packets of soup, pasta, rice, fruit, vegetables and noodles! Thank you to all the students and staff for your care and for taking action to support those in need.



Food Vouchers provide vital support

In December 2020, having heard about the key role that Baptist Care SA was playing in supporting international students seeking help and assistance, Dr Hannah Soong of Uni SA was able to access some funding and bought \$500 worth of food vouchers to help continue this vital work. This made a real difference to those who were isolated, alone and living without practical family support.

Pictured right:

Dr Hannah Soong, Uni of SA with Craig McGlone, Manager, Community Development (left) and Mick Udampol, Community Food Hub Coordinator.



Our Community Development Partners at Inner City:

- Adelaide City Council
- Adelaide University
- Alffie (a love for flexible and innovative education)
- Annesley College
- Café Outside the Square
- Christian Schools Australia
- Flinders University
- King's Baptist Grammar School
- My Kingdom for a Horse
- Pushing Performance
- Relationships Australia
- Sturt Street Community School
- Temple Christian College
- Unity Housing
- Westcare Baptist Church.

Our Community of Contributors

The Limestone Coast Toy Run

Hundreds of Christmas presents gifted to children in regional South Australia.

After a year filled with uncertainty and challenges, hundreds of children and young people across regional South Australia received an extra special gift at Christmas through our Limestone Coast Toy Run.

On 28 November 2020, 60 cars and 190 motorcycles roared into the Mount Gambier Railway Lands for live music and a Show 'n Shine event, after completing a tour across the region.

Businesses, community groups and individuals were hurting due to the impact of the pandemic, but this did not prevent the community from rallying together to raise \$9,000 for families in need.

In total, 352 children and young people received gifts which were distributed through 12 schools and community organisations in Mount Gambier, Millicent and Naracoorte.

Special thanks to event sponsors Roundwood Solutions, to our staff and volunteers, and to everyone who supported this event and helped us deliver extra special Christmas blessings at the end of a challenging year.



Pictured below:

Velicea Doman was one of many riders bringing toys.



Pictured above:

Best Paint Job – Jeff Pahl.





We wish to acknowledge the generous financial support provided by the following organisations:

1079 LIFE

Aberfoyle Park Baptist Church
Aboriginal Legal Rights Movement
Adelaide Dental Hospital
Adelaide Relocations
Adelaide South West Community Centre
Adelaide Womens Prison
Ahmadiyya Muslim Community Adelaide West
Aldinga Bay Baptist Church
Australia Post Adelaide Mail Centre
Baptist Churches of SA
Beyond Bank
Blackwood Hills Baptist Church
Blackwood Hills Baptist Church Craft & Leadlighting Groups
Blackwood Hills Baptist Church Seniors Table Tennis Group
Booleroo Whim Christian Church
Broadview Baptist Church Inc
C3 Church Melrose Park
Camden Baptist Church
Central District Football Club
City of Adelaide
City of Mt Gambier
Clare Baptist Church Inc
Dept of Social Services
Drug & Alcohol Services SA
EB Charitable Trust Grapp Pty Ltd
Edwardstown Baptist Church
Enfield Baptist Church
EQUALS International (Aust) Pty Ltd
Essentials 4 Women SA
Flinders Street Baptist Church Inc
Frank J Siebert Funeral Directors
Fuelcard Services
Functional Skills Focus
Mt Gambier City Lions Club
Mt Gambier Vets
Gawler Baptist Church
Glen Osmond Baptist Church
Grange Baptist Church

Grill'd Rundle Street
Hackham Baptist Family Church
Hallett Cove Baptist Church
Hills Baptist Church
Hope Christian College
Junior Youth of Dover Gardens
Kingdom Life
King's Baptist Grammar School
King's Community Church Inc
Knightsbridge Baptist Church
Lifeline South East
Lighthouse Community Church
Lions Club of The City Of Adelaide
Little Mission Cafe
Lockleys Baptist Church
Maber Trust
Mannum Community Church
Marion Vineyard Church
Merrett Logging
Millicent Baptist Church
Mitcham Baptist Church
Mitcham Uniting Church
Mount Barker Baptist Church
Mud Sweat & Gears Bike Club
My Kingdom For A Horse
Noel Barr Toyota
North Adelaide Baptist Church
Norton Summit Baptist Church
Orroroo & Districts Community Christian Church
Parkside Baptist Church Inc
Paypal Giving Fund Australia
Peake Baptist Church Inc
Pilgrim School
Playford Baptist Church
Prestige Truck Detailing
Richmond Baptist Church
Riverland Baptist Church Inc
Romanian Baptist Church
Rostrevor Baptist Church
Rostrevor Baptist Roundabout
Rotary Club of Adelaide

Roundwood Solutions
Salem Baptist Church
Salisbury Baptist Church
Seaton Baptist Church Inc
Seaton Baptist Friday Lunch Ministry
Seaton Baptist Women's Fellowship
Shaftesbury Foundation Trust
Share The Dignity
Soul Food Christian Community
Soul Space Community Church
South Australian CWA
Southern Suburbs Rugby Union Club
Springpark Baptist Church
Strata Data
StreetFleet Australia
Summertown Uniting Parish
Swanbury Penglase
Tarlee Baptist Church
Tasman Human Resource Consulting
Temple Christian College Mile End
Temple Christian College Paralowie
The Aardvarks Family Trust
The Coffee Pot
The Hickinbotham Group
The Laurence Family Trust
Trinity Baptist Church
Trinity Church Adelaide
Trinity Church Modbury
University of South Australia
Unley Park Baptist Church
Unley Park Baptist Church Leisure Club
Victor Harbor Baptist Church
West Beach Community Church
West Croydon United Church
Westcare Baptist Church
Worley
Zenith Interiors

Our Funders

During 2020-2021, Baptist Care SA gratefully received funding from the following:

Australian Government

Department of Health
Department of Home Affairs
Department of Social Services
National Disability Insurance Scheme

State Government

Department for Child Protection
Department for Education
Department of Human Services
Department for Innovation and Skills
Department of Treasury and Finance
Hills and Fleurieu Landscape Board
SA Health
South Australian Housing Authority
Wellbeing SA

Non-Government

Adelaide PHN
AtWork Australia
Australian Nursing & Midwifery Federation SA
Country SA PHN
Flinders University
Taoundi Aboriginal Corporation
The Hospital Research Foundation
The Salvation Army
The Wyatt Benevolent Institution Inc.
Uniting Communities
WestCare Baptist Church.



Our Accreditations

Baptist Care SA's Quality Improvement Program (which includes Internal Audit, Client's Feedback and Complaints and Risk Management) supports our organisation to be a responsive, proactive and innovative community services agency.

The COVID-19 Pandemic is providing an opportunity to test our Business Continuity Plan and align our service delivery to specific risk management practices in line with Government regulations, while keeping our clients at the heart of all we do.



Overarching quality accreditation

The highest accreditation standards within the health and community sector, at an organisational level.



NDIS Quality and Safeguards Commission

Delivering high quality NDIS services

Specialist Disability Accreditation registration has also been achieved.



We are a Child Wise organisation

Baptist Care SA is voluntarily accredited against the Child Wise Standards, based on the National Principles for Child Protection, with the latest review completed in 2021.



Alternative care for Vulnerable Children

Baptist Care SA's has up to date mandatory licensing of all its residential care properties for children under State care and young people experiencing homelessness.



Standing against domestic violence

Baptist Care SA is accredited against the White Ribbon Standards.



Quality for our senior citizens

Our Aboriginal Elders and Community Links Program completed a quality review against the Aged Care Quality Standards.



Quality Tourism

Baptist Care SA's Mylor Adventure Camp is a Quality Tourism Accredited Business (QTAB), part of the Quality Tourism Framework



The ACNC Tick of Charity Registration

provides reassurance that Baptist Care SA is transparent and accountable and listed on the ACNC Charity Register.



Horse Safety

Wirraway Homestead is an accredited Horse Safety Australia site.



Baptist Care SA

Financial Statements*

2020/21

*A full copy of our Financial Statements
may be obtained on request
from the CEO's office.



REPORT OF THE INDEPENDENT AUDITOR ON THE SUMMARY FINANCIAL REPORT TO THE MEMBERS OF BAPTIST CARE (SA) INCORPORATED

Opinion

The summary financial report, which comprises the summary statement of financial position as at 30 June 2021 and the summary statement of profit or loss and other comprehensive income for the year then ended, and related note, are derived from the audited financial report of Baptist Care (SA) Incorporated for the year ended 30 June 2021.

In our opinion, the accompanying summary financial report is consistent, in all material respects, with the audited financial report, on the basis described in the summary.

Summary Financial Report

The summary financial report does not contain all the disclosures required by Australian Accounting Standards - Reduced Disclosure Requirements and the financial reporting requirements of the *Australian Charities and Not-for-profits Commission Act 2012*. Reading the summary financial report and the auditor's report thereon, therefore, is not a substitute for reading the audited financial report and the auditor's report thereon.

The Audited Financial Report and Our Report Thereon

We expressed an unmodified audit opinion on the audited financial report in our report dated XX Month 2021.

Directors' Responsibility for the Summary Financial Report

The Directors are responsible for the preparation of the summary financial report on the basis described in the summary.

Auditor's Responsibility

Our responsibility is to express an opinion on whether the summary financial report is consistent, in all material respects, with the audited financial report based on our procedures, which were conducted in accordance with Auditing Standard ASA 810 *Engagements to Report on Summary Financial Statements*.



BDO Audit (SA) Pty Ltd



G K Edwards
Director

Adelaide, 5 October 2021

BDO Audit (SA) Pty Ltd ABN 33 161 379 086 is a member of a national association of independent entities which are all members of BDO (Australia) Ltd ABN 77 050 110 275, an Australian company limited by guarantee. BDO Audit (SA) Pty Ltd and BDO (Australia) Ltd are members of BDO International Ltd, a UK company limited by guarantee, and form part of the international BDO network of independent member firms. Liability limited by a scheme approved under Professional Standards Legislation.

BAPTIST CARE (SA) INCORPORATED
A.B.N. 81 257 754 846
SUMMARY FINANCIAL REPORT

The Summary Financial Report is derived from the audited financial report of Baptist Care (SA) Incorporated. It does not contain all the disclosures required by the Australian Accounting Standards. Readers of this report should note that reading the summary financial report is not a substitute for reading the audited financial report. The audited financial report of Baptist Care (SA) Incorporated is available on request.

SUMMARY STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME
FOR THE YEAR ENDED 30 JUNE 2021

	2021 \$	2020 \$
Income		
Revenue	62,959,003	61,704,906
Other Income	776,654	403,209
Expense		
Employee benefit expense	55,815,051	54,708,930
Depreciation	1,613,753	1,546,095
Amortisation expense	160,690	123,075
Direct expenses for client support	2,831,516	3,109,939
Other expenses from ordinary activities	3,607,094	3,343,630
Operating surplus / (deficit)	(292,447)	(723,554)
Gain / (loss) on disposal of assets	133,594	43,162
Gain / (loss) on acquisition of business	1,492,649	-
Net donation from Baptist Care (SA) Foundation	688,811	722,223
Income for the year	2,022,607	41,831
Other comprehensive income		
Items that will not be reclassified subsequently to surplus or deficit		
Revaluation land and building 2020	-	512,848
Total comprehensive income for the year	2,022,607	554,679

BAPTIST CARE (SA) INCORPORATED
A.B.N. 81 257 754 846

SUMMARY STATEMENT OF FINANCIAL POSITION
AS AT 30 JUNE 2021

	2021 \$	2020 \$
ASSETS		
Current assets		
Cash and cash equivalents	12,266,263	16,310,763
Other financial assets	4,155,390	4,136,746
Trade and other receivables	5,466,480	6,127,418
Financial assets at fair value through P&L	5,489,651	-
Other current assets	344,526	267,791
Total current assets	27,722,310	26,842,718
Non-current assets		
Right of use assets	1,584,577	921,846
Property, plant and equipment	25,086,119	22,485,261
Intangibles	1,906,847	1,610,855
Total non-current assets	28,577,543	25,017,962
Total assets	56,299,853	51,860,680
LIABILITIES		
Current liabilities		
Trade and other payables	2,961,876	2,515,187
Right of use lease liabilities	468,419	364,193
Provisions	3,580,333	1,124,026
Other current liabilities	3,454,958	2,689,432
Total current liabilities	10,465,586	6,692,838
Non-current liabilities		
Non-current provisions	576,500	2,496,765
Right of use lease liabilities	1,149,826	585,743
Total non-current liabilities	1,726,326	3,082,508
Total liabilities	12,191,912	9,775,346
Net assets	44,107,941	42,085,334
EQUITY		
Retained surpluses	39,726,514	37,890,247
Reserves	4,381,427	4,195,087
Total equity	44,107,941	42,085,334





130 Rose Terrace
Wayville SA 5034

T 08 8273 7100
enquiries@baptistcaresa.org.au
baptistcaresa.org.au

 [@baptistcaresouthaustralia](https://www.facebook.com/baptistcaresouthaustralia)

**BAPTIST CARE
AUSTRALIA**

A voice
for **hope**