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Three leading not-for-profit care and service providers finalise merger to strengthen support for Australian communities

Baptcare(VIC, TAS, SA), Baptist Care SA and BaptistCare (NSW, ACT, WA), have united to become Australia's third largest integrated care and service provider¹.

The successful completion of the merger was announced today and the new entity will be known as BaptistCare.

BaptistCare now has over 12,000 employees and offers retirement living and aged care, community housing and family and community services to over 38,000 customers across New South Wales, the ACT, Victoria, Tasmania, South Australia, and Western Australia.

BaptistCare has welcomed a new Executive Leadership team², helmed by CEO Charles Moore (formerly the CEO of BaptistCare NSW, ACT, WA). The new organisation's Board will be led by Tim Farren (formerly Chair of the Baptcare Board) as Chair, and Robert Dunn (formerly Chair of the BaptistCare Board) as the Vice Chair.

Mr Farren said he was delighted to announce that the merger has been legally completed but there is a long road ahead to bring the organisations together and realise the benefits.

"This is such an important day in the combined 270-year legacy of three wonderful organisations. We have a shared mission to strengthen communities by valuing people and supporting them to have hope, dignity and a fullness of life. As we move forward, our focus is on continuing to improve outcomes for those we serve."

"The sectors we operate in are under increasing pressure and scrutiny but coming together gives us the opportunity to enhance services to customers as well as provide greater choice, flexibility and diversity of services, and increase advocacy for vulnerable people and communities."

Mr Moore added that he is excited about the prospect of bringing the organisations together under their shared mission.

"This merger is about much more than pooling resources; it's a bold but necessary step to amplify our advocacy and impact at a time when Australians need it most. With increasing demand for services and mounting regulatory pressures, BaptistCare is uniquely positioned to champion sustainable solutions, from aged care to affordable housing and homelessness, to retirement living. We're committed to our incredible team and providing a great employee experience, using our voice and our expertise to drive change, securing essential funding, and pushing boundaries to ensure no individual or community is left behind."

The new organisation will continue to provide the broad range of services that current customers value and depend on, including family and community services, retirement living,

residential aged care, home care, community and affordable housing, disability support, foster care, chaplaincy and spiritual care, and mental health services.

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Note to editors

1. This market position is calculated based on the combined revenue of the merging entities, compared against the largest care providers that offer services in more than one category across residential aged care, retirement living, home care, community housing and community services.
2. BaptistCare's new Executive Leadership Team comprises:
 - Robyn Evans – Executive General Manager, Community**
Robyn will lead our community services and housing teams, focusing on building strong relationships and enhancing our impact within the communities we serve.
 - Sarah Newman – Executive General Manager, Home Care and Disability**
Sarah will oversee our home care and disability services, ensuring quality and accessibility for all customers.
 - Allan Waters – Executive General Manager, Residential Aged Care and Retirement Living**
Allan will lead our efforts in providing exceptional living and care experiences for our residents, creating environments and fostering communities where they thrive.
 - Silvia Alberti – Executive General Manager, Quality and Innovation**
Focused on continuous improvement, Silvia will spearhead our initiatives in quality assurance and innovation to drive excellence across all services.
 - Neville Zammit - Chief Financial Officer**
Neville brings a strong background in strategic financial management and will ensure robust financial health as we build and expand our horizons as a united organisation.
 - Daniel Pettman - Chief Information and Digital Officer**
A leader in digital transformation, Daniel will guide our technological advancements to enhance operational efficiencies and service delivery.
 - Jenny Blok – Executive General Manager, Chaplaincy and Spiritual Care**
Jenny will nurture our spiritual care programs, ensuring they remain inclusive and supportive to meet the diverse needs of our customers and staff.
 - Liz de Berardis – Executive General Manager, People and Culture**
Under Liz's leadership, we will continue to foster a positive organisational culture and develop initiatives to support and empower our workforce.
 - Amanda Vivian – Executive General Manager, Office of the CEO**
Amanda will support our strategic initiatives, coordinating efforts directly from the CEO's office to ensure alignment with our mission and values.

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David Cowdery – Executive General Manager, Property

David will manage our property portfolio, focusing on maximising value through both our development pipeline and existing assets, ensuring our facilities continue to meet the highest standards and the growing needs of our communities.

Kate Barber - Executive General Manager, Chief of Staff

Kate will lead the organisation's legal, governance, and risk management functions, ensuring compliance with regulatory obligations, and uphold best-practice corporate governance.

About BaptistCare (NSW, ACT, WA)

BaptistCare, which operates in NSW, ACT and WA, is a leading not-for-profit Christian-based care organisation that has been serving the aged and people living with disadvantage since 1944. Celebrating its 80 year anniversary in 2024, BaptistCare supports over 19,000 people across more than 100 locations. We offer a range of services including residential aged care, home care, retirement living, and community services, such as affordable housing, no-interest loans, and services for women and children escaping violence. From humble beginnings, BaptistCare has grown into one of the nation's most respected care providers, employing more than 6,600 employees, with a further 760 volunteers.

About Baptcare (VIC, SA, TAS)

Baptcare is a faith based non-profit organisation that's been making a meaningful difference since 1945. Our support, care and residential services respect individuality, celebrate diversity and welcome everyone. We provide a range of support, care and residential services that connect people and communities across Victoria, Tasmania and South Australia. We have a rich heritage in supporting those with the greatest need and enabling people to live a fuller life.

About Baptist Care SA

Baptist Care SA is a faith-based, not-for-profit community organisation that has been serving South Australia's most vulnerable people for more than 110 years. Our diverse community services programs engage, care and support people and families from all walks of life. They include residential care for children and young people, adventure camping, residential alcohol and other drugs rehabilitation, disability services, mental health support, youth education, community development programs and support for people experiencing homelessness. We express God's love and compassion, especially to people at risk or marginalised, by journeying with them toward the attainment of their full potential.

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